



**Ministry of Interior**

**United Arab Emirates**

**Organizing Visits of all types (Guests, Lawyers,  
Embassies and Institutions)**



1. To apply for legal visitation request click on **New Request** button.

**Organizing all kinds of visits (for inmates' parents, lawyers and embassies)**

**Service Description**  
A service through which communication between the inmates and their families, lawyers, or embassies are provided through legal visitations as set out by the applicable laws and security procedures and follow-up on previous submitted requests.

[+ New Request](#)

Search...

| Application No. | Prisoner Name | Relationship | Emirate | Branch                             | Status  | Actions |
|-----------------|---------------|--------------|---------|------------------------------------|---------|---------|
| 24490           | Ali           | Wife         | SHARJAH | ادارة المؤسسة العقابية و الإصلاحية | Entered | CANCEL  |

2. Enter Prisoner's details which includes: unified Id, Prisoner's name, Relationship then click on **next** button

**Prisoner's Details** | Receiver Details | App. Details

**Step: Prisoner's Details**

**Mobile number \***   
ex. 05xxxxxxxx, +9715xxxxxxxx, 009715xxxxxxxx

**Email address \***   
ex. email@email.com

**Prisoner's Details**

**Unified ID \***   
Only numbers are allowed

**Prisoner's name \***   
Text only is allowed.

**Relationship \***

[Next](#)



3. Enter receiver details which includes: preferred language, Emirate, branch click on **next** button.

Prisoner's Details   Receiver Details   App. Details

Step: Receiver Details

The party entitled to receive the request

Language \* English

Emirate \* Abu Dhabi

Branch \* قسم الوثائق

Next

4. Confirm sending your request by clicking on **yes** button.

Confirmation

Are you sure you want to submit this application?

NO YES

UNITED ARAB EMIRATES  
MINISTRY OF INTERIOR

E-SERVICES   DASHBOARD

Punitive Reformatory Services

Organizing all kinds of visits (for inmates' parents, lawyers and embassies)

Service Description  
A service through which communication between the inmates and their families, lawyers, or embassies are provided through legal visitations as set out by the applicable laws and security procedures.

Progress Percentage  
40%


Service Details  
Helping Tools  
[User Manual 795 KB](#)  
[Watch a Video](#)



5. Evaluate the service using happiness meter screens.

Please rate your overall experience with the website

Hold and swipe to the face that best represents your level of happiness.



Not at all happy

Completely happy

After rating our service your application status and ID shows up as follows.

Prisoner's Details

Receiver Details

App. Details

Step: App. Details

Your request has been sent successfully. ✓

Your application Id is : 20555

This ID is for tracking your application, You will be notified by SMS with any updates. For further assistance please contact us on 8005000 or through our email [smart@moi.gov.ae](mailto:smart@moi.gov.ae) !